



Assistance Dog Policy

Pet dogs are not permitted on site at Farmer Palmers. Assistance dogs are welcome once an admission request declaration form is submitted and agreed.

Due to there being a significant risk of transmission of infectious diseases between dogs and livestock, Farmer Palmers adhere to government guidance on dogs which walk or work on our farm. This is to protect both our animals and any assistance dogs which visit the farm.

In order to bring an assistance dog onto our farm, the following criteria must be adhered to:

- Pre visit Checks: At the time of booking please email support@farmerpalmers.co.uk to let us know the date you wish to bring your assistance / guide dog on site.
- We will ask for an up-to-date vaccination record. Your dog will need to have had a **Leptospirosis** vaccination in the past year, and **Canine Adenovirus, Canine Parvovirus, Canine Distemper, Infectious Hepatitis** in the past 3 years.
- Customers must sign a declaration that the dog is up to date on flea, tick and worming treatments.
- The dog must have been resident in the UK for at least 6 months (your vaccination record will prove this).
- We will ask you to keep your dog 2 metres away from all animals and livestock at all times.
- Any sign of illness will result in the dog being refused entry.
- Dog owners are responsible for clearing up after their dogs or alerting a staff member to help if they are not physically able to do this themselves.
- As we have children on site who may be afraid of dogs, poor behaviour including pulling on a lead, growling or barking, jumping up at people, stealing food or similar, may result in the dog being asked to leave.

Kennels: We have two large free of charge kennels which are available on a first come first served basis. These kennels are monitored regularly by our shop team to ensure dogs are happy and have water. Each kennel is lockable, with keys being held by owners.