



Group & Pre-visit Risk Assessment: at 7.10.22

Date 7.10.2022 Review Date: 6.10.23

Farmer Palmers General Risk Assessment covers the full site.

Hospital: Poole Hospital, Longfleet Rd, Poole BH15 2JB 01202 66551

Telephone: 999

Legal Requirements and Attraction Information

Public Liability

Farmer Palmers is covered by the NFU Mutual Insurance Company to the amount of £5 million.

The Policy is with **(Policy No 080X2912911)**

Local Enforcement Agency

Dorset County Council - Purbeck

Maintenance & random checks By Manageress or Directors

Food Safety and Hygiene

All food outlets operate in accordance with the Food Safety Act

Attraction Staff / Staff

All staff wear uniforms and name badges for easy identification.

Potential Hazard / Activity Person at Risk	Hazards & Risks Identified	Risk Rating (Likelihood & Severity)	Current Control Measures (PPE – personal protective equipment)	Further Controls Required	Residual Risk Rating
<p>Slips, Trips</p> <p>Visitors</p>	<ul style="list-style-type: none"> ▪ Trips ▪ Aggressive Behaviour ▪ Cash Handling ▪ Standing ▪ Computer Operation ▪ Temp Changes ▪ Lifting ▪ Child fall 	<p>Med</p>	<ul style="list-style-type: none"> ▪ Staff make regular checks on housekeeping ▪ Suitable access routes provided around farm ▪ Spillages cleared up, spills kits in place ▪ Maintenance of floor surfaces, keep potholes etc. down – particularly in pedestrian areas ▪ Floors kept tidy, clean, and dry ▪ Avoid trailing cables ▪ Bins to keep site tidy ▪ Litter picking undertaken ▪ Changes in level highlighted with yellow paint etc. where significant risk of trips ▪ Continue to patch / repair roadways and pedestrian walkways to reduce slip and trip hazards ▪ Good lighting internally and externally ▪ Salt or grit in icy conditions in main pedestrian walkways ▪ The farm staff regularly inspect the site to identify hazards and risks 	<ul style="list-style-type: none"> ▪ Sensible nonslip footwear advised ▪ All visitors are advised to take care while on the premises ▪ Group leaders are responsible for ensuring adequate supervision is always provided ▪ An invitation for the group leader to visit the premises free of charge is permitted to enable teachers / group leaders to carry out their own risk assessments and to check suitability etc. ▪ All visiting groups must have adequate numbers of adults to supervise children, including extra provisions for special needs groups. Schools & similar are expected to follow levels of supervision recommended in current guidelines 	<p>Low</p>

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<p>Live-stock- Risk to children and parent / guardian / carer</p>	<ul style="list-style-type: none"> ▪ Risk of injury from: Crushing, bites, pecks, nibbles, gores ▪ Risk of ill health from: Zoonoses from touching livestock or contaminated surfaces <p>i.e</p> <p>Shiga toxin-producing <i>Escherichia coli</i> (STEC) (including <i>E. coli</i> O157)</p> <ul style="list-style-type: none"> • <i>Cryptosporidium parvum</i> • <i>Chlamydia abortus</i> • <i>Chlamydia psittaci</i> • Toxoplasmosis • <i>Salmonella</i> spp. 	<p>Med</p>	<ul style="list-style-type: none"> ▪ Full zoonoses control in place – including risk assessment, COSHH Assessment and Animal management plan. Working towards full compliance with the NFAN Code of Practice for visitor attractions ▪ Double fencing in non-contact areas so there is no direct or indirect contact with livestock ▪ In dedicated contact areas there is hand washing facilities and signage displayed ▪ Regular checks on fencing ▪ Only domestic breeds on the farm (no zoo license required) ▪ The farm staff regularly inspect the site to identify hazards and risks ▪ An invitation for the group leader to visit the premises free of charge is permitted to enable teachers / group leaders to carry out their own risk assessments and to check suitability etc. ▪ Paths, gates, fencing etc. are regularly cleaned and disinfected to reduce the risk of infection from zoonotic disease and kept free from feces and urine from livestock. The farm is kept as clean as practicable. 	<ul style="list-style-type: none"> ▪ Group leader must take responsibility to ensure children and adults wash hands when leaving animal contact areas ▪ Group leaders to ensure there is no eating, drinking, chewing gum / sweets in animal contact areas ▪ Group leaders are responsible for ensuring adequate supervision is always provided. To be aware the risk to vulnerable groups such as women of child-bearing age who are or may be pregnant, or those with an existing health condition is increased. Children are also of particular risk (under 7's in particular) and when in large groups adequate number of responsible adults must be provided to properly supervise ▪ Make sure group supervisors are aware of the risk from children placing their fingers in their mouth and petting or kissing the animals. Stress they must not eat or chew (including sweets) outside the food only areas and never eat food which has fallen to the ground, or taste animal foods; also, not to suck fingers or put hands, pens, pencils, or crayons etc. in mouths. ▪ The Group Leader should ensure cuts or abrasions on exposed skin should be covered with plasters to minimise the risk of entry by biological agents. 	<p>Low</p>

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			<ul style="list-style-type: none"> ▪ Any “activities” arranged are always supervised by trained staff and following standard rules and procedures ▪ Manure and compost heaps in secure staff only yard away from public contact ▪ New-born lambs / pregnant ewes are a risk to pregnant women, therefore we do not lamb near the public. Please refer to our blogs on our website for more information. 		
Moving Vehicles & Farm Equipment	<ul style="list-style-type: none"> ▪ Risk to children and parent / guardian / carer ▪ Risk of death or serious injury from: Being struck by moving vehicles ▪ Falling from tractor trailer ride ▪ Car park 	Med	<ul style="list-style-type: none"> ▪ Access is wide enough for visiting vehicles and ample parking is provided for cars and coaches ▪ Parking areas in main car park are marked out with overflow parking. ▪ Traffic management signs displayed including 5mph sign on the access road. ▪ Risk assessments in place – limited use of farm vehicles during opening hours and would be driven at slow speeds / flashing beacons and escorted where necessary ▪ All staff driving farm vehicles are trained ▪ Tractor trailer route is risk assessed and verbal instructions given before setting off and staff control in place. ▪ Safe queuing area for tractor trailer rides 	<ul style="list-style-type: none"> ▪ Group leaders are responsible for ensuring adequate supervision is always provided and especially in the car park ▪ On arrival, the Group Leader should inform the farm of arrival PRIOR to the group disembarking from the vehicle. This is to ensure arrangements for the visit can be put into place and children are not in the car park area waiting as there may be moving vehicles. ▪ All schools and organised groups should undertake their own risk assessment for the visit 	Low

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			<ul style="list-style-type: none"> ▪ Tractor trailer ride may not be operating in bad weather if there is a safety risk ▪ Farm vehicles are maintained safely, and daily checks done. <p>Farm machinery and equipment kept away from public access</p>		
Falls from Height	<ul style="list-style-type: none"> ▪ Risk to children and parent / guardian / carer ▪ Risk of death or serious injury from falling from height 	Med	<ul style="list-style-type: none"> ▪ All play equipment has relevant guard rails, safety features etc. in compliance with relevant standards for play equipment ▪ Play equipment inspected and maintained ▪ Emergency and rescue procedures in place ▪ Impact protection relevant play equipment 	<ul style="list-style-type: none"> ▪ Group leaders are responsible for ensuring adequate supervision is always provided ▪ Rules of play to be followed where displayed 	Low
Play Equipment	<ul style="list-style-type: none"> ▪ Risk to children and parent / guardian / carer ▪ Risk of death or serious injury from: Falling from or onto equipment ▪ Slipping or tripping ▪ Defective equipment ▪ Boisterous play 	Med	<ul style="list-style-type: none"> ▪ Rules of play signs displayed. ▪ Certain equipment (outside bouncy castle) may be closed at certain times of the day / year and when weather compromises safety ▪ Annual inspection by The Playground Inspection Company or similar inspection body for all play equipment ▪ Staff undertake daily, weekly, and monthly checks on all play equipment 	<ul style="list-style-type: none"> ▪ Group leaders are responsible for ensuring adequate supervision is always provided ▪ Rules of play to be followed where displayed 	Low

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			<ul style="list-style-type: none"> ▪ Risk assessments in place. Impact protection provided. Compliance with relevant standards and guidance for all play equipment ▪ Defective equipment would be taken out of use immediately and access prevented 		
Fire	<ul style="list-style-type: none"> ▪ Risk to children and parent / guardian / carer ▪ Risk of death or serious injury from: Smoke inhalation Burns. ▪ Building collapse ▪ Explosion Risk of ill health from: Burns, smoke inhalation 	Med	<ul style="list-style-type: none"> ▪ Full fire risk assessment in place ▪ Maintained fire precautions around site (fire extinguishers, fire alarms, smoke detection, emergency lighting) ▪ Documented Emergency Procedure ▪ Trained Staff 	<ul style="list-style-type: none"> ▪ Group leaders are responsible for ensuring adequate supervision is always provided ▪ Instruction from Farm Staff to be followed 	Low
Falling Objects	<ul style="list-style-type: none"> ▪ Risk to children and parent / guardian / carer ▪ Risk of death or serious injury from: Crushing, striking head or body 	Med	<ul style="list-style-type: none"> ▪ The farm staff regularly inspect the site to identify hazards and risks ▪ Heavy objects secured where necessary ▪ Bale stacks etc. in staff only areas ▪ Staff only areas are kept as secure as possible 	<ul style="list-style-type: none"> ▪ Group leaders are responsible for ensuring adequate supervision is always provided 	Low
Adverse Weather	<ul style="list-style-type: none"> ▪ Risk to children and parent / guardian / carer ▪ Risk of death or serious injury from: Lighting ▪ Slips. 	Med	<ul style="list-style-type: none"> ▪ Certain attractions and play equipment are weather dependent and will be closed if deemed to be unsafe ▪ Buildings to provide shelter 	<ul style="list-style-type: none"> ▪ Group leaders are responsible for ensuring adequate supervision is always provided ▪ Correct clothing for expected weather conditions to be worn 	Low

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	<ul style="list-style-type: none"> Lightning Risk of ill health from: Sunburn Hypothermia Hyperthermia Sunstroke. 		<ul style="list-style-type: none"> Indoor Play, Restaurant & shop buildings are lit and heated Health and safety guidance is published on the web site covers clothing, sun etc. Hats and suncream etc available in shop 	<ul style="list-style-type: none"> Sensible nonslip footwear advised Ensure adequate hydration maintained Sun block advised for strong sunlight 	
Insect Bites / Stings	<ul style="list-style-type: none"> Risk to children and parent / guardian / carer Risk of death or serious injury from: Anaphylaxis 	Med	<ul style="list-style-type: none"> First aiders and first aid equipment on site Wasp traps installed around the farm as needed 	<ul style="list-style-type: none"> Group leaders are responsible for ensuring adequate supervision is always provided Call a first aider while at the farm if assistance is needed 	Low
Plants, Trees, Weed	<ul style="list-style-type: none"> Risk to children and parent / guardian / carer Risk of death or serious injury from: Falling branches / trees Climbing, falling Risk of ill health from: Allergic reaction, stings from nettles, poisonous plants, irritation to skin, ingestion of berries causing ill health etc. 	Med	<ul style="list-style-type: none"> Tree safety management plan in place around the farm park to manage dead or diseased trees Vegetation around the farm is managed – to remove poisonous plants such as giant hogweed and to manage stinging nettles, brambles etc. in public areas Mowing and maintenance off vegetation / trees, removal of irritant plants / weeds where required & practicable 	<ul style="list-style-type: none"> Group leaders are responsible for ensuring adequate supervision is always provided Call a first aider while at the farm if assistance is needed 	Low
Ponds, Water-courses	<ul style="list-style-type: none"> Risk to children and parent / guardian / carer Risk of death or serious injury from: Drowning 	Med	<ul style="list-style-type: none"> Supervisory notices around watercourses Adult responsibility for supervision and water rings provided. 	<ul style="list-style-type: none"> Group leaders are responsible for ensuring adequate supervision is always provided 	Low

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	<ul style="list-style-type: none"> ▪ Risk of ill health from: Bacteria, blue green algae bloom 				
Food and Drink	<ul style="list-style-type: none"> ▪ Risk to children and parent / guardian / carer ▪ Risk of death or serious injury from: Burns, scalds from hot food ▪ Slips or trips on debris or liquids dropped on the floor ▪ Risk of ill health from: Food poisoning (food pathogens), food allergy or intolerance ▪ Zoonoses (cross contamination from livestock or contaminated surfaces) 	Med	<ul style="list-style-type: none"> ▪ No eating or drinking is permitted in animal contact areas – Signs ▪ Eating and drinking should only be in dedicated areas ▪ Hand washing required before eating and drinking and always on exit of animal contact areas ▪ Dropped food and drink should be cleared up and/or reported to a member of staff ▪ Farmer Palmer’s has full food hygiene controls in place (staff training, cleaning procedures, HACCP food safety management systems) ▪ Food allergen information is available for food and drink products on site and staff are allergen trained in food areas ▪ Cross contamination controls are in place; one weaker point is relying on public to maintain good hand hygiene on site 	<ul style="list-style-type: none"> ▪ Group leaders are responsible for ensuring adequate supervision is always provided – including during refreshments ▪ Hand washing when leaving animal contact areas must be supervised ▪ To ensure children / visitors do not have food including sweets or drinks in animal contact areas ▪ Group leaders must ensure the rules of the park are followed ▪ Dropped food and drink should be cleared up and/or reported to a member of staff ▪ Groups should be aware of any special food dietary requirements of their group and to provide information to Mead Open Farm where we are providing the catering and in particular severe food allergies 	Low
Fencing	<ul style="list-style-type: none"> ▪ Risk to children and parent / guardian / carer 	Low	<ul style="list-style-type: none"> ▪ Fencing is regularly checked and maintained ▪ Fencing is periodically disinfected in animal areas 	<ul style="list-style-type: none"> ▪ Group leaders are responsible for ensuring adequate supervision is always provided 	Low

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	<ul style="list-style-type: none"> ▪ Risk of death or serious injury from: Livestock escape, splinters, damaged fencing causing injury, electric shock from electric fencing ▪ Risk of ill health from: Zoonoses from contaminated surfaces ▪ Tetanus 		<ul style="list-style-type: none"> ▪ Double fencing in non-contact areas ▪ Electric fences not used in public access areas. ▪ Livestock escape procedures in place 		
<ul style="list-style-type: none"> ▪ Accident, emergency, or sudden illness 	<ul style="list-style-type: none"> ▪ Risk to children and parent / guardian / carer 	Med	<ul style="list-style-type: none"> ▪ Trained first aiders on the farm & first aid kits for parental / Group Leader to use. ▪ Documented Emergency Procedures ▪ Trained Staff ▪ Fire Risk Assessment in place ▪ Radios and telephones to alert emergency services quickly when necessary ▪ Good access for emergency services to site ▪ Health and safety guidance is published on the website 	<ul style="list-style-type: none"> ▪ Group leaders are responsible for ensuring adequate supervision is always provided ▪ Visiting Groups would be expected to follow direction given by the Farm staff in the event of an emergency 	Low